

## **HAMILTON NIAGARA HALDIMAND BRANT LOCAL HEALTH INTEGRATION NETWORK ACCESSIBILITY POLICY**

The Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN) is committed to excellence in serving all customers, including persons with disabilities, and it will carry out its functions in a manner which delivers an accessible customer service experience.

The LHIN is committed to providing its goods and services in a way that respects the dignity and independence of persons with disabilities. This commitment will be integrated wherever possible and will ensure that persons with disabilities will benefit from the same services, in the same place and in a similar way as other customers.

This LHIN's multi-year accessibility plan outlines each LHIN's strategy to prevent and remove barriers to address the current and future requirements of the AODA.

