Hamilton Niagara Haldimand Brant **LHIN**
RLISS de Hamilton Niagara Haldimand Brant

Quality Guidance Council

Communiqué #2 (February 2014)

This communiqué is to be distributed to health system providers regarding the Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Network (LHIN) Quality Guidance Council (QGC).

PURPOSE OF THE QUALITY GUIDANCE COUNCIL

At the macro-level, the QGC will facilitate the development of a LHIN-wide improvement plan. The QGC will guide quality improvement implementation by providing expert advice and system leadership and leverage and promote individual health service providers (HSPs) work on quality improvement. The QGC will work to align HSPs to improve the quality of care across sectors and the health care system.

UPDATES

Since the last communique, the QGC has held three meetings:

- September 13, 2013
- November 18, 2013
- January 30, 2014

With the expertise from the council, much progress has been made towards embedding a culture of quality across the HNHB LHIN. Specifically, the council has established its membership and its mandate. The council has also developed a three year strategy centred on a quality plan.

In the first year (2014-15), the council will establish a LHIN-wide Quality Plan after selecting a common indicator in alignment with provincial strategies. At the January 30, 2014 meeting, the council agreed to focus on client/patient experience. As such, members of the council will work with their specific sector to develop change management strategies to implement this plan.

In the second year of the strategy (2015-16), the QGC will ensure that the common indicator is improving or has met the target. In the third year (2016-17), members will continue to work with their specific sectors to hold the gains from the quality initiatives from 2015-16.

COMMUNICATIONS

Updates on the progress of the QGC's work will continued to be provided in upcoming communiqués. For further information, please contact Philip Christoff, Director, Quality and Risk Management, HNHB LHIN at Philip.Christoff@lhins.on.ca or 905-945-4930 ext. 4203.