

# **ACTION**

## **A Call To IntegratiOn Now**

*Working Together for Better Health Care*



### **FACT SHEET**

(As of April 30, 2012)

- People want health care that is coordinated, of the highest quality and results in better outcomes.
- The HNHB LHIN is pursuing an integrated quality health system that supports a person-centred care delivery model.
- We owe it to ourselves to compare our health system to excellent systems around the world and make fundamental improvements. This means **CHANGE** and to create the sustainable health system we all expect, **ACTION** is needed **NOW**. **ACTION** is **A Call To IntegratiOn Now**.
- The key deliverables of **ACTION** are to achieve, through integration, a sustainable health system where individuals will experience care that is coordinated, of the highest quality, and results in better outcomes for the population.
- **ACTION** is aligned with the Institute for Healthcare Information's (IHI) Triple Aim Framework which balances three health system goals: improving the health of the population, enhancing the experience of care, and fiscal sustainability.
- **ACTION** is being led by the HNHB LHIN through a Steering Committee comprised of health system representatives and partners, community leaders as well as HNHB LHIN Staff.
- Engagement with multiple working groups, networks, residents, and health care providers will occur at various stages of the **ACTION** work.
- The HNHB LHIN will be striking a Citizens' Reference Panel (CRP) to solicit input from residents.
- The HNHB LHIN has partnered with PricewaterhouseCoopers (PwC) to assist in the research, design and evaluation of ACTION. PwC was selected for their international expertise through a rigorous evaluation and selection process, in accordance with current procurement guidelines set by the Ontario government.
- **ACTION** is being conducted between now and mid-November 2012 using a four phased approach: 1) Project Initiation; 2) Current State Assessment; 3) Future State Design; and, 4) Reporting and Implementation Planning.
- **ACTION** will inform the HNHB LHIN's third iteration of its three-year Integrated Health Strategic Plan (IHSP).
- To learn more about **ACTION** visit [www.hnhblhin.on.ca](http://www.hnhblhin.on.ca).



**Ontario**

Local Health Integration  
Network

Réseau local d'intégration  
des services de santé