

# **ACTION**

## **A Call To IntegratiOn Now**

*Working Together for Better Health Care*



April 30, 2012

### **HNHB LHIN Launches *ACTION*: A Call To IntegratiOn Now**

***Collaborative process will create an integrated system that puts people at the heart of high quality health care***

#### **NEWS**

Ensuring people experience care that is better coordinated, more timely and of the highest quality will soon be realized through *ACTION*. Launched by the Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) in early 2012, *ACTION* will lead to the development of a five-year strategic health system plan that serves patients, clients and families best.

*ACTION* – **A Call To IntegratiOn Now** – involves the expertise and involvement of key stakeholders working together to design a system that focuses on the person through quality outcomes, enhanced transitions of care, greater access, accountability, sustainability and value for money.

Using a four-phased approach, *ACTION* work will continue until mid-November 2012 and in its final phase, an integrated plan for health system transformation will be completed and presented to the HNHB LHIN Board for approval. This final report will include identified integration opportunities, an implementation plan, a communications and engagement strategy, an evaluation framework, and the identification of risks and mitigation strategies.

HNHB LHIN's *ACTION* project supports Ontario's Action Plan for Health Care to make immediate reforms to our health system. Provincially, this call to action is based on the principles of transforming Ontario's health system to keep Ontarians healthy, provide faster access and a stronger link to family health care, and provide the right care at the right time, at the right place.

#### **QUOTES**

"We know people want health care that is coordinated, is of the highest quality and results in better outcomes. I think most people would say what we have now is a *good* health system. What we want to have is a *GREAT* health system. Our current system is not sustainable. The way health care is delivered must change and together we must do it now."

**- Donna Cripps, Chief Executive Officer, HNHB LHIN**

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“Fundamental to *ACTION*'s success is ensuring our health system keeps people healthy, gets them high quality care when they are sick, and is sustainable so that future generations including our children and grandchildren will be looked after. To get there, we've engaged leaders from within our health system and communities to examine best practices, identify gaps, and develop solutions that are in the best interest of the people and communities we serve.”

- Michael Shea, Chair, Board of Directors, HNHB LHIN

### QUICK FACTS

- The HNHB LHIN key deliverables of *ACTION* are to achieve, through integration, a local health system where individuals will experience care that is coordinated, of the highest quality, and results in better outcomes for the population
- *ACTION* is being led by the HNHB LHIN through a Steering Committee comprised of health system representatives and partners, as well as HNHB LHIN Staff
- Engagement opportunities with multiple working groups, networks, health care providers and residents will occur at various stages
- *ACTION* will inform the HNHB LHIN's 2013-2016 Integrated Health System Plan (IHSP)
- The HNHB LHIN has partnered with PricewaterhouseCoopers (PwC) to assist in the research, design and evaluation of *ACTION*. PwC was selected for their international expertise through a rigorous evaluation and selection process, in accordance with current procurement guidelines set by the Ontario government.
- Ontario's Action Plan for Health Care was released by Minister Matthews in January, 2012 and has three priorities:
  - Keeping Ontario Healthy
  - Faster Access to Stronger Family Health Care
  - Right Care, Right Time, Right Place

### LEARN MORE

To learn more about *ACTION*, please visit [www.hnhblhin.on.ca](http://www.hnhblhin.on.ca)

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