

DATE: December 14, 2018

TO: Local Health Integration Networks (LHINs)
Hospitals, Long-Term Care Homes, Service Providers & HNHB
LHIN Staff

FROM: Martina Rozsa, Vice President, Home & Community Care

SUBJECT: Hamilton Niagara Haldimand Brant Local Health Integration Network
Home and Community Care Holiday Hours of Operation



For the upcoming statutory holidays:

Tuesday, December 25, 2018
Wednesday, December 26, 2018 and
Tuesday, January 1, 2019

The HNHB LHIN Intake, Information and Referral services will maintain their normal operating hours. **Staff will be available 8:30 am to 8:30 pm and can be reached at 1-800-810-0000** to assist with general inquires or to make a referral for home and community care services.

Hospital staffing: HNHB LHIN Care Coordinators will be present in Hospital Emergency Departments across the HNHB LHIN from 8:30 am to 4:30 pm on the statutory holidays (as above). Between 4:30 pm and 8:30 pm Intake, Information and Referral Team can be reached by calling 1-800-810-0000 for any patients requiring home and community care services to be arranged for discharge from hospital.

The HNHB LHIN offices will maintain regular business hours (8:30 am to 4:30 pm) on December 24, December 27, December 28 and December 31. The offices will be closed Tuesday, December 25 and Wednesday, December 26, 2018 and Tuesday, January 1, 2019.

HNHB LHIN Office	Address	Phone	Alternate Phone Contact Available 7 days/ week 8:30 am – 8:30 pm
Brant	195 Henry Street Brantford, ON N3S 5C9	519-759-7752	1-800-810-0000
Burlington	440 Elizabeth Street, 4 th Floor Burlington, ON L7R 2M1	905-639-5228	
Haldimand-Norfolk	76 Victoria Street Simcoe, ON N3Y 1L5	519-426-7400	
Hamilton	211 Pritchard Road Hamilton, ON L8J 0G5	905-523-8600	
Niagara	149 Hartzel Road St. Catharines, ON L2P 1N6	905-684-9441	

Wishing you all a safe and happy Holiday Season.